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General Customer Information Release – Middle East Conflict Supply Chain Impact

As part of our ongoing commitment to transparency and continuity of supply, we are providing this update regarding the impacts of the conflict in the Middle East.

The conflict continues to disrupt major global shipping corridors, resulting in widespread rerouting of vessels away from the Red Sea, Suez Canal, and Strait of Hormuz.

Currently, our Australian manufacturing operations remain stable despite some minor supply impacts on imported raw materials. In parallel, continued volatility in key raw material markets (mainly polymers), combined with rising freight costs, is currently contributing to an overall increase of approx. 3% in cable pricing. This increase will take effect from the 1st of May and is additional of any fluctuations caused by metal (copper and aluminium) movements on the LME.

These are highly volatile market conditions and we anticipate significant fluctuations in costs which could be both increases and/or decreases over the next few months. Please take the risks into consideration when placing orders as we will not be in a position to accept any cancellations.

Our Mitigation Measures

To support supply continuity, we have implemented:

- Alternative routing options and multiple freight providers
- Diversified raw material sourcing across Australia, Asia, and Europe
- Safety stock buffers for key inputs
- Strong reliance on local Australian manufacturing

We will continue to monitor further developments closely and communicate proactively should any material changes arise.

Regards,

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