

28 May 2025

The Manager

Subject: Notice of Product Catalogue Price Adjustments – Effective 1 July 2025

Dear Valued Customer,

We are writing to inform you that there will be **no price increases on our major product lines**. This approach reflects our commitment to supporting our customers by absorbing rising costs wherever possible.

Over the past 12 months, our industry has faced significant cost increases from suppliers. We have worked diligently to absorb these rising costs, particularly on key product lines such as heating cables, mats, and thermostats. However, a **small adjustment will apply to a limited number of locally sourced products**, effective from **1 July 2025**. Our commitment to delivering value to our customers remains unchanged.

The updated catalogue, which includes comprehensive product information, will be distributed at the end of June 2025. We encourage you to review it upon receipt to familiarise yourself with the changes.

In addition, we're pleased to introduce several new products, including the **TS700** — a dual thermostat designed to control both underfloor heating and a heated towel rail from a single Thermostat. The TS700 offers a smart and efficient solution for managing combined heating setups, helping to simplify installation and improve overall usability.

We remain committed to delivering the highest quality products, backed by our Service Excellence. We value your continued partnership and thank you for your ongoing support.

Should you have any questions or require further clarification, please don't hesitate to contact our team on **1800 636 091**.

Sincerely,

Nick Broughton

General Manager
Devex Systems