

Thursday 4th December 2025

Dear Valued Customer,

Infrastructure Products Australia is dedicated to supplying high-quality products and outstanding service.

Over the past year, we have worked hard to minimise the impact of significant increases in raw materials, labour, and supply chain costs.

These cost pressures are no longer sustainable for us to absorb. As a result, **an 8.0% increase will apply to all products effective 2nd February 2026**. Please also note that **a \$500 minimum order value will also apply from 1st February 2026**.

These adjustments are essential to maintain the quality and reliability you expect from us. We continue to reinvest in our business to improve product availability and deliver faster lead times, including **new facilities in Sydney and Perth and expanded production capacity across our operational footprint**.

We are also currently **merging our plastics businesses**, IPA Mouldings, Burdens Australia, and Tri Underground, into a single entity – **Cubis Systems**.

This change will simplify our interactions and **provide access to several additional product ranges**. We are extremely excited about this change and will provide you with further information as we **launch in 2026**.

Please be assured we will honour all existing sales orders confirmed before 2nd February 2026 and delivered before 30th April 2026. All other existing contracts and agreements will remain in place for the duration of their terms.

If you have any questions or would like to discuss how this change may impact your upcoming orders, please contact your Key Account Manager or our Customer Service Team.

We value your partnership and remain committed to supporting you as a reliable and competitive supplier.

Thank you for your understanding and continued support.

Yours sincerely,



Tim Pizer
Director - Plastics